

Partner Information Return

Quarter 1, 2021/22, April 2021 - June 2021



The following report contains a summary of the findings from the first quarterly Partner Information Return.

Many thanks to all Partners who provided data to compile this report. If you have any questions on this data or the report please contact localstatistics@ageuk.org.uk

The full dataset can be provided upon request.

In the future Age UK will produce a fully interactive report enabling Partners to explore the data as they wish, this will enable effective viewing of Partner by Partner data.

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Data Statement

Collection

Data has been collected from Age UK Partners, and is based on their self reported statistics. Data was collected through Microsoft Forms.

Analysis

Data was analysed using returns from Partners, calculations from that data and also by introducing population data based on territory (ONS, 2019 Mid Year Population Estimates). Data has been presented by either whole Network, Region or Partner.

Comparisons

Direct comparisons between Regions or Partners should only be made using either:

- People Supported per 100,000 65+ (**Only for English Partners**)
- Contacts per Person

It is not possible to sum the people supported as this figure is unique each month and this would introduce double counting.

Coverage of the Network

This data does **not** include the following Partners:

East of England: Cambridgeshire & Peterborough; Dacorum; Essex.

London: Camden; Ealing; Hillingdon, Harrow & Brent; Hounslow; Islington; Kensington & Chelsea; Redbridge, Barking & Havering; Sutton.

North East: County Durham; Scarborough & District

North West: Cheshire; Trafford; West Cumbria

South East: Ashford; Bournemouth; Buckinghamshire; Canterbury; East Sussex; Herne Bay & Whitstable; Hythe & Lyminge; Maidstone; North West Kent; Sheppey; Thanet; Tunbridge Wells; West Sussex & Brighton and Hove

South West: Bath & North East Somerset; North, South & West Dorset; Torbay

Yorkshire & Humber: North Yorkshire & Darlington; Selby

Contact Details

For more information, any questions, or if you wish to use this information externally, please email localstatistics@ageuk.org.uk

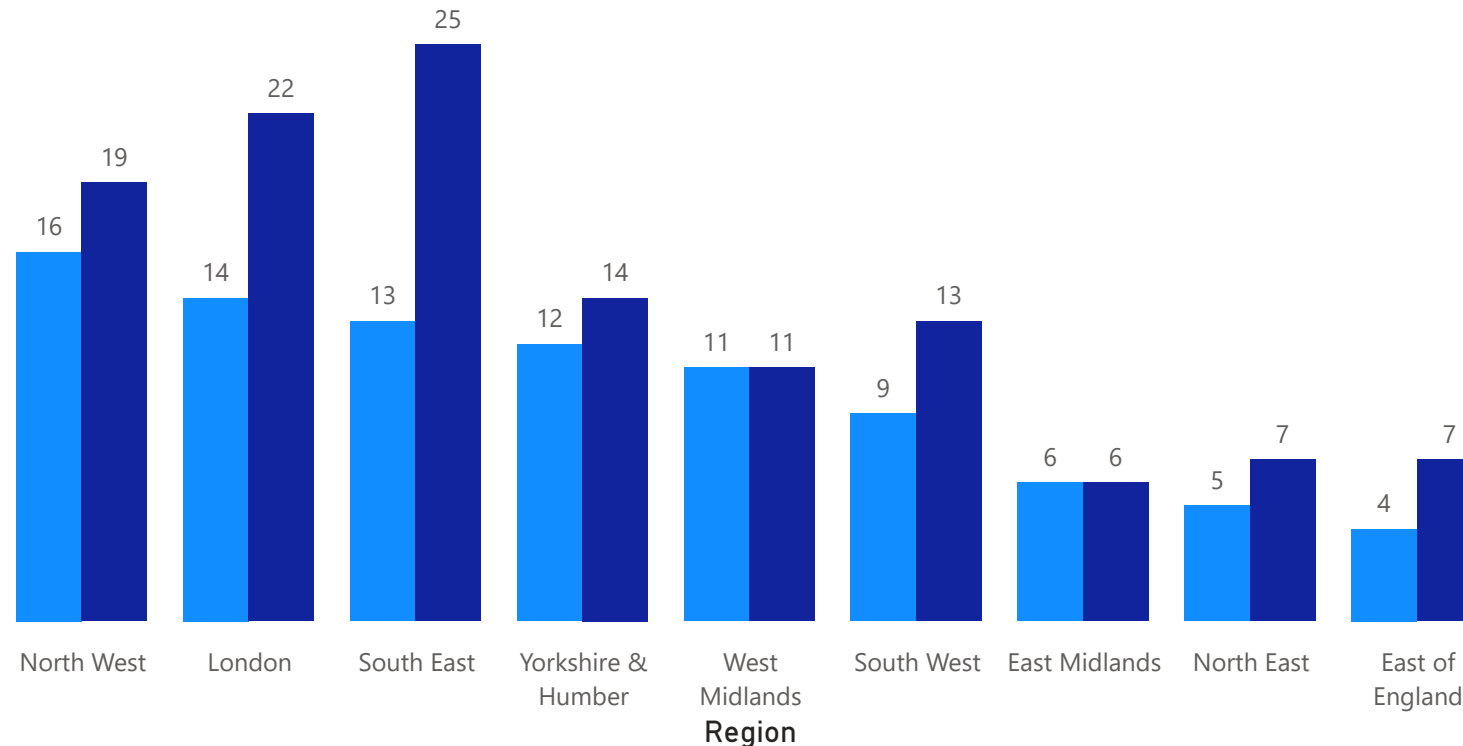
Findings Statement

Please use the following or extracts from the following to report on the findings of this report.

The Age UK Network had a total of 1,486,799 contacts between April and June 2021. Over 100,000 people were supported each month, with the number peaking at 124,307 people in June 2021.

Benchmarking by population produced a figure of People Supported per 100,000 65+. Network wide (average) this was highest in June 2021 at 2263 / 100,000 65+.

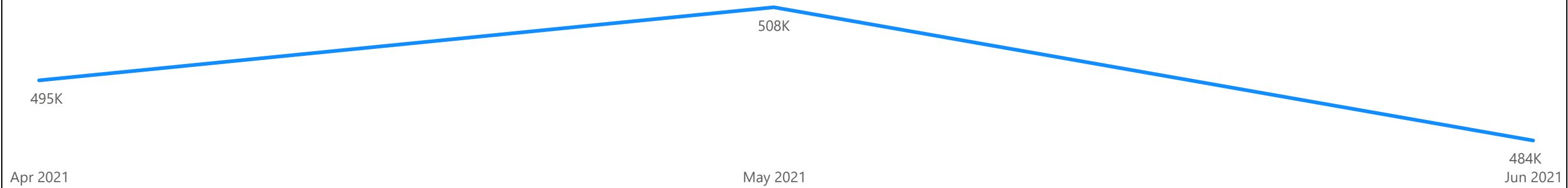
Return Rates (Light Blue Returns; Dark Blue No. of Partners)



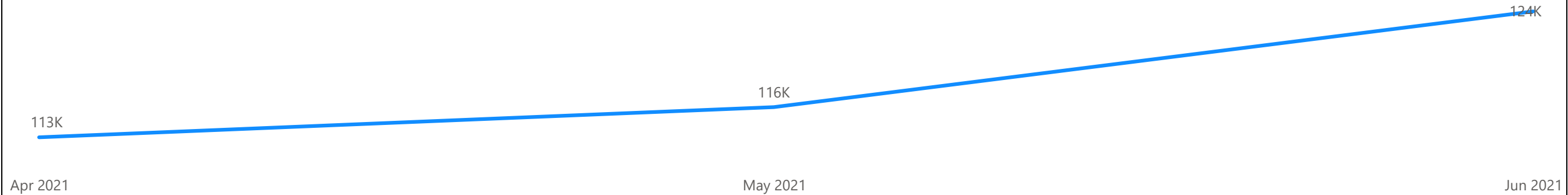
Quarterly Network Activity

The figures below show the number of contacts per month, the number of people supported per month, and the people supported per 100k 65+ per month. Note that the latter only applies to England due to data availability at time of analysis, this will be corrected in future versions.

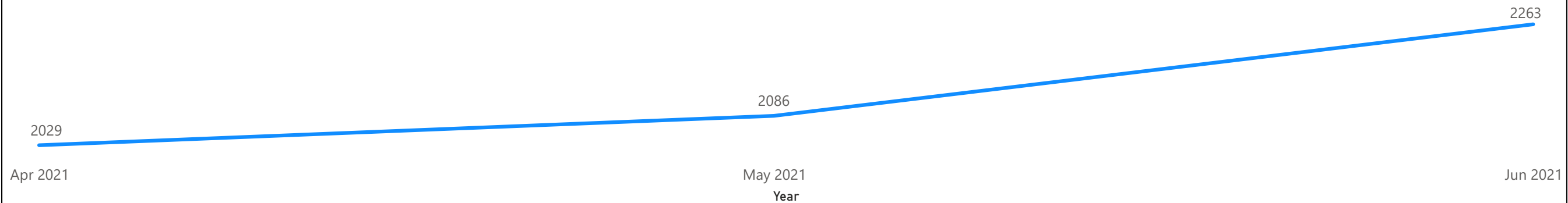
Contacts



People Supported



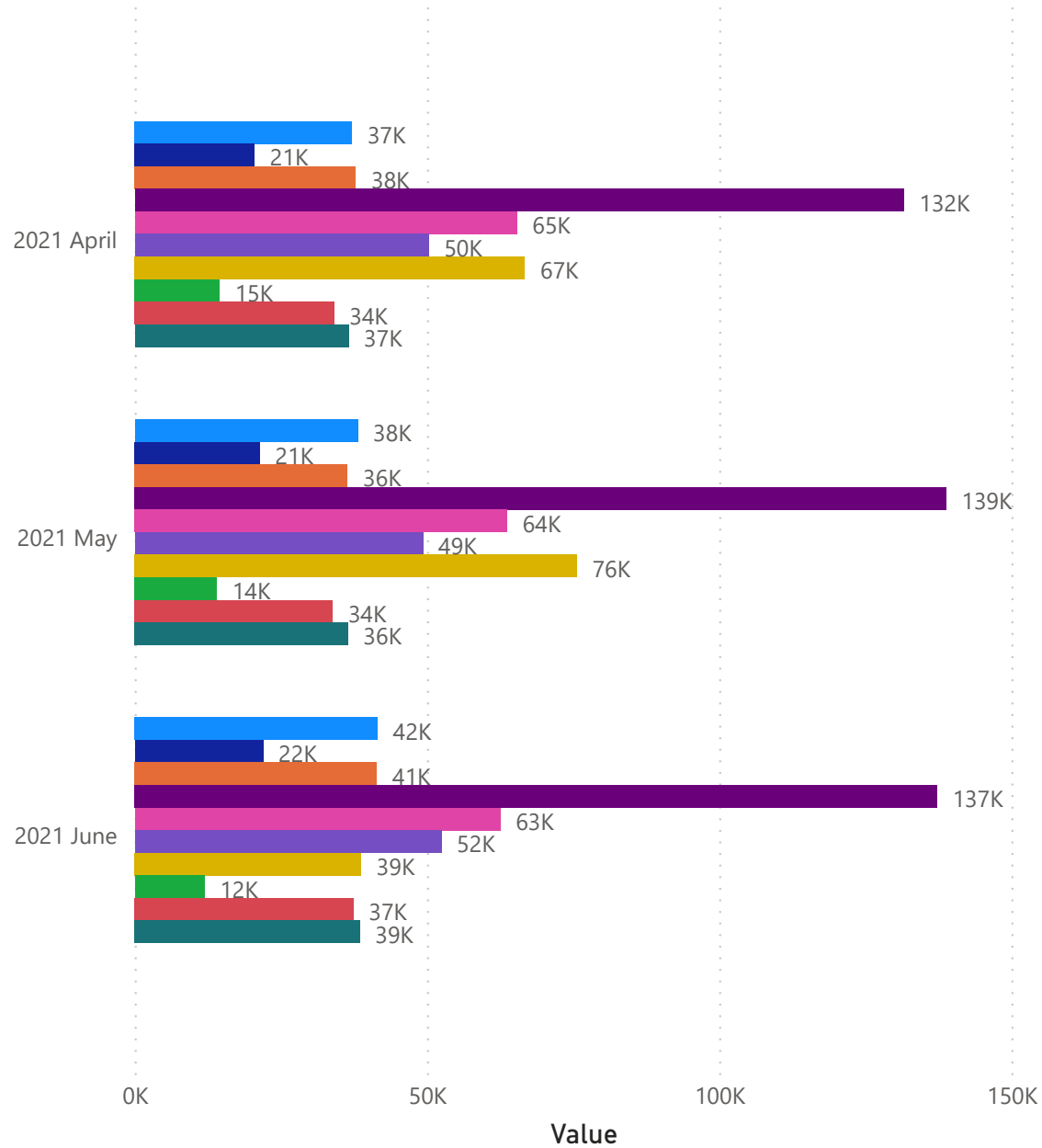
People supported per 100k 65+ (Average across Responding Partners in England)



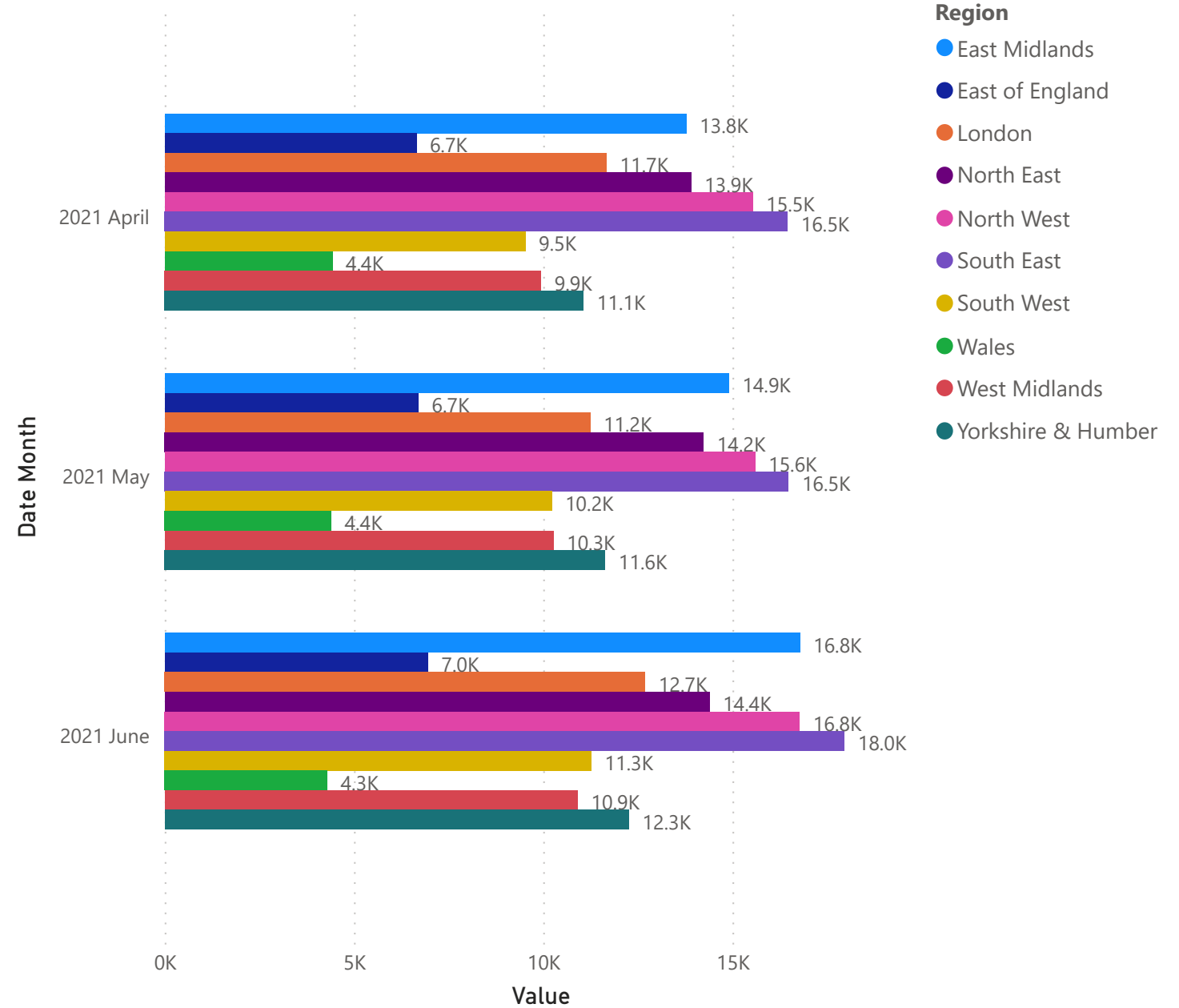
Regional Contact and People Supported

The below graph shows contacts and people supported, totaled by region.

Contacts



People Supported



- Region**
- East Midlands
 - East of England
 - London
 - North East
 - North West
 - South East
 - South West
 - Wales
 - West Midlands
 - Yorkshire & Humber

Category	Contacts			People		
Year	2021			2021		
Region	April	May	June	April	May	June
East Midlands	37,196.00	38,170.00	41,581.00	13,781.00	14,906.00	16,780.00
East of England	20,519.00	21,410.00	21,978.00	6,650.00	6,702.00	6,956.00
London	37,842.00	36,429.00	41,450.00	11,673.00	11,238.00	12,696.00
North East	131,586.00	138,826.00	137,283.00	13,908.00	14,240.00	14,395.00
North West	65,399.00	63,750.00	62,565.00	15,537.00	15,597.00	16,777.00
South East	50,302.00	49,325.00	52,479.00	16,457.00	16,482.00	17,959.00
South West	66,764.00	75,664.00	38,760.00	9,530.00	10,224.00	11,272.00
Wales	14,503.00	14,066.00	11,929.00	4,434.00	4,402.00	4,296.00
West Midlands	34,117.00	33,893.00	37,421.00	9,943.00	10,268.00	10,911.00
Yorkshire & Humber	36,592.00	36,481.00	38,519.00	11,067.00	11,637.00	12,265.00
Total	494,820.00	508,014.00	483,965.00	112,980.00	115,696.00	124,307.00

Partner Comparison - People Supported per 100,000 over 65s (Average)

The below graph shows a comparison between Regions, benchmarked at people per 100,000 over 65s (average)

Note that this is only for England.

People Per 100k 65+

Region

- East Midlands
- East of England
- London
- North East
- North West
- South East
- South West
- West Midlands
- Yorkshire & Humber

